



Consolidated Technology Services • WA

Service Announcement

February 24, 2015

TO: CTS Customers

FROM: Lance Calisch
Electronic Messaging Service Owner

SUBJECT: Public Disclosure – Returning to Normal Operation

This notice is to inform you that following guidance given to CTS regarding recent Public Disclosure Requests, CTS has returned to normal operation for active mailbox and vaulted mailbox records. Previous actions to prevent deletion of such records as described in the February 6, 2015 Service Announcement have been reversed.

No further action is needed by customer agencies. Customers can continue to receive and process email normally.

For questions or comments, please send an email to the CTS Service Desk (Servicedesk@cts.wa.gov) or call 360-753-2454.

Additional information regarding this announcement will be provided to impacted customers as needed.